

Sub-processor List

PYREXA Inc · May 2026 · Confidential

Notification policy

PYREXA notifies Customers of changes to this list with at least 30 days' notice via the email address registered for the customer account. Customers may object on reasonable grounds; if no commercially reasonable alternative is available, either party may terminate without penalty.

Infrastructure

AWS (Amazon Web Services, Inc.) — compute, networking, object storage. Region: us-east-1 primary, us-west-2 DR. Purpose: hosting application servers and Supabase-managed Postgres.

Supabase, Inc. — managed Postgres, object storage, authentication. Region: AWS us-east-1.

Vercel, Inc. — front-end hosting (www.pyrexa.ai). Region: global edge.

Railway Corp. — back-end hosting (api.pyrexa.ai). Region: us-west.

Cloudflare, Inc. — DNS, CDN, Turnstile bot challenge.

Communications

Twilio, Inc. — voice, SMS, WhatsApp Business API. Purpose: inbound + outbound messaging on tenant-provisioned numbers.

Vapi.ai, Inc. — voice agent platform. Purpose: live voice receptionist.

Meta Platforms, Inc. — Graph API for Instagram + Messenger DMs. Purpose: inbound + outbound DM relay.

Resend, Inc. — transactional email + inbound email. Purpose: tenant-branded email send + inbound parsing.

AI

Anthropic, PBC — Claude LLM. Purpose: per-channel AI reply generation. Zero-retention contract: prompts and completions are not used to train models.

Cartesia, Inc. — text-to-speech. Purpose: voice synthesis for the receptionist.

Deepgram, Inc. — speech-to-text. Purpose: caller transcription.

Operations

Stripe, Inc. — payments, billing, Stripe Connect. Purpose: subscription billing.

Sentry (Functional Software, Inc.) — error tracking. Purpose: production exception capture; PII-scrubbed at the log layer.

PostHog, Inc. — product analytics. Purpose: aggregated usage analytics.

Removed sub-processors (last 12 months)

None.

This document represents PYREXA's current compliance posture. For executed agreements, audit attestations, or vendor-specific addenda, contact security@pyrexa.ai.